

PSD Logistics Upgrade Guide

Last Updated 20/12/2022

This guide outlines the procedure for upgrading PSD Logistics to a newer version.

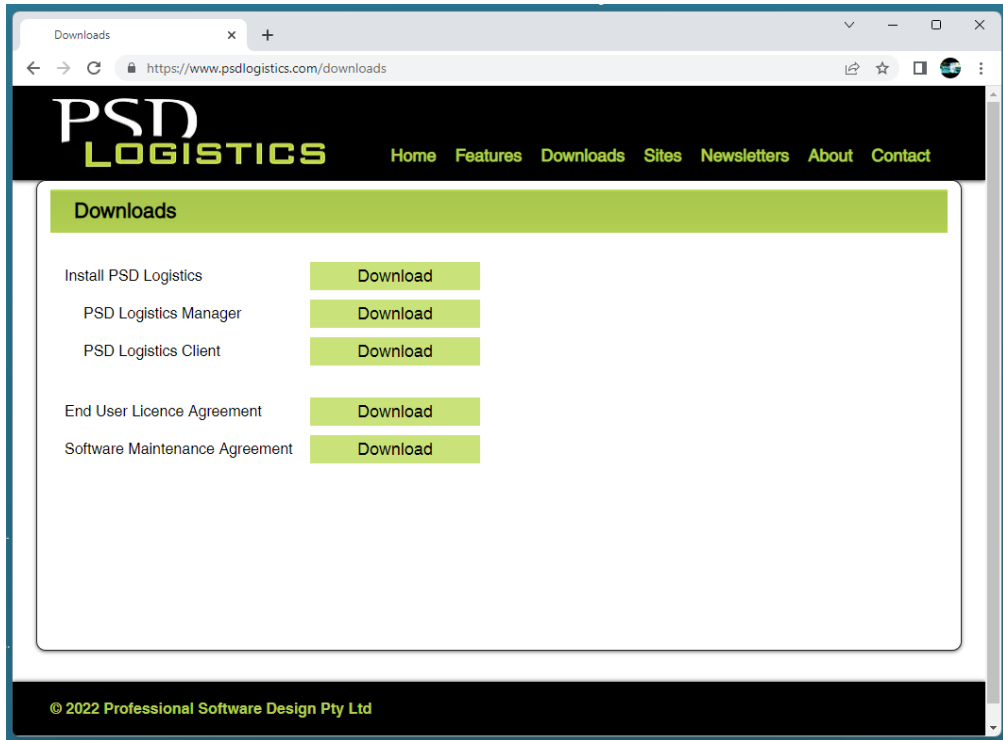
Upgrading PSD Logistics involves 4 main stages.

- 1) Creating a backup file in the current version.
- 2) Installing the new version.
- 3) Restoring the backup file into the new version.
- 4) Upgrading the PSD Logistics Clients.

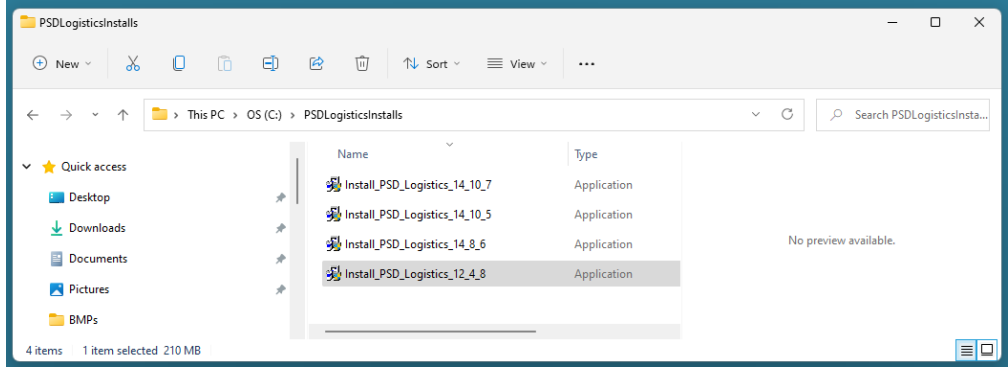
Note : The latest version of PSD Logistics (V14.10.7) should be installed, as it removes the requirement to contact PSD to receive a new unlock code when performing a major version upgrade. Restoring a database backup from a previous version into V14.10.7 will retain the PSD Logistics licence.

Note : The length of time required to perform the upgrade is dependent on the size of your database and the version numbers before and after the upgrade. It is recommended you perform the upgrade on a test server first to estimate the time required.

Before you begin.

Step	Action
1	<p>Download the PSD Logistics installation file onto the server hosting the PSD Logistics services using this link: Install_PSD_Logistics It can also be downloaded from the PSD Logistics website at www.psdlogistics.com/downloads</p> <p>Note : If using the web site, only need to download the first item (Install_PSD_Logistics).</p> 

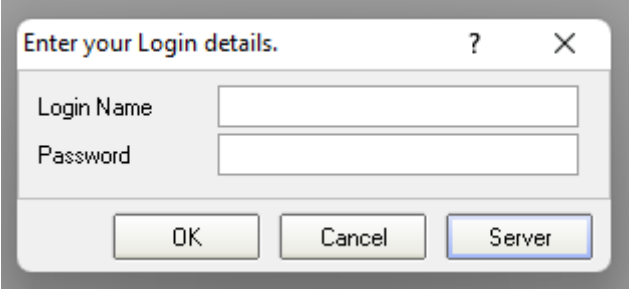
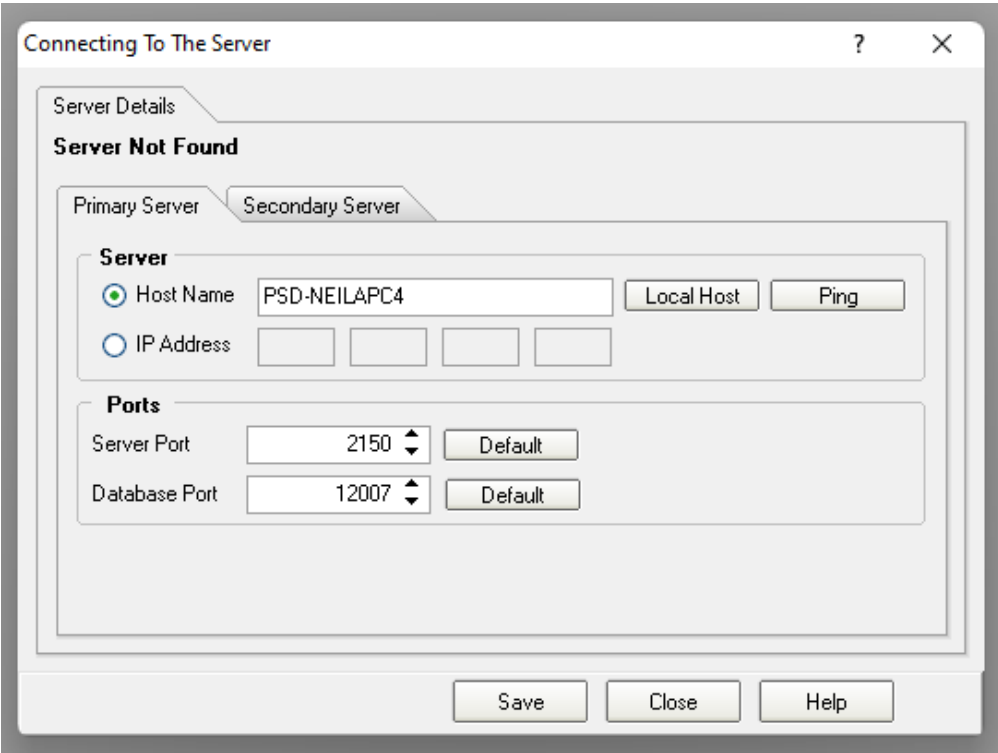
PSD recommends creating a C:\PSDLogisticsInstalls\ folder, saving the file into this folder and then renaming it to contain the version number e.g. Install_PSD_Logistics_V14_10_7.exe.



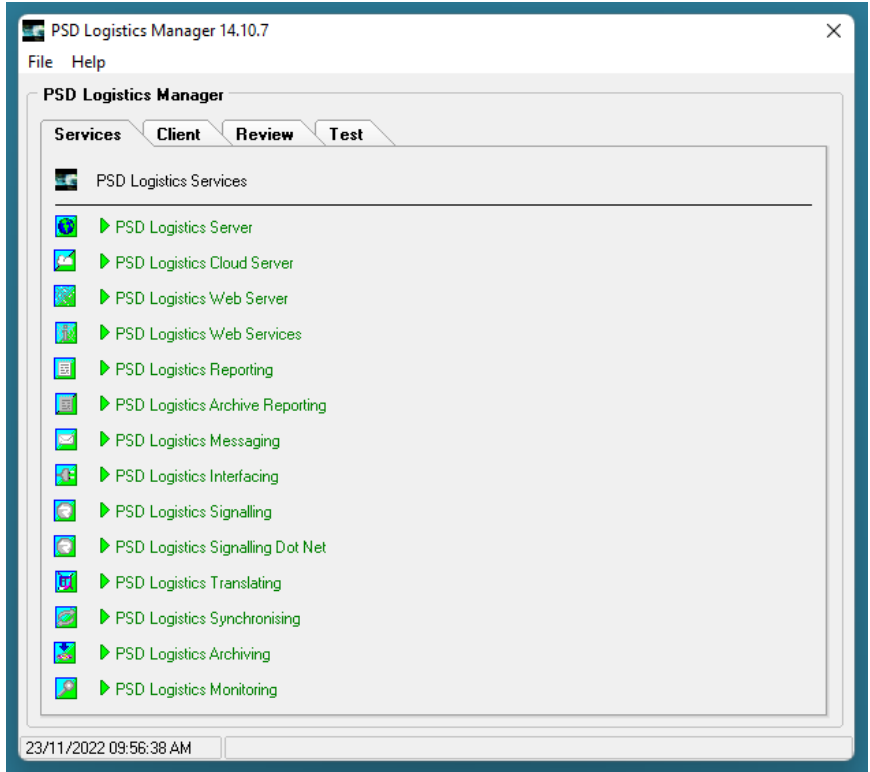
- 2 If you are running a PSD Logistics version below 11.3.1, then download the PSD Logistics Manager onto the server hosting the PSD Logistics services using this link: [PSDLogisticsManager](#). Save PSDLogisticsManager.exe into the Manager folder. This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default.
- 3 Log into a PSD Logistics Client and note the current version number on the splash screen, or by clicking "Help" -> "About".
Version : _____



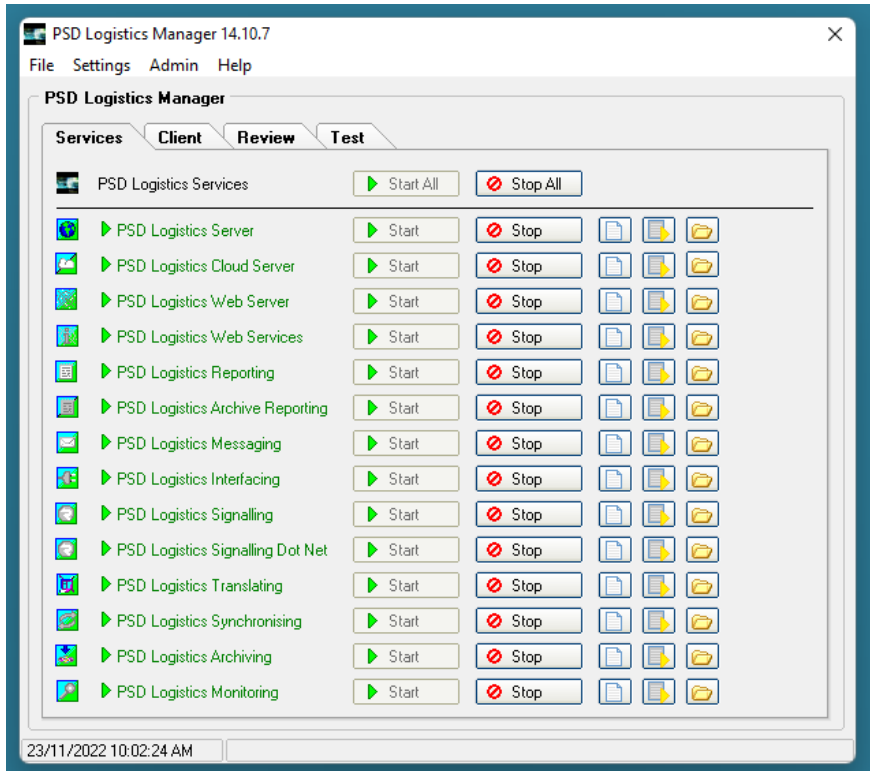
Stage 1 : Creating a backup in the current version.

Step	Action
1	<p>Log into the Server on which the PSD Logistics Services are installed. You must be logged into MS Windows as a MS Windows Administrator.</p> <p>If you are unsure of the server name, run a PSD Logistics Client, but do NOT log in. The login details window will be displayed.</p>  <p>Click the server button and the PSD Logistics Server's hostname or IP address will be displayed.</p> 

2 Run PSDLogisticsManager.exe using “Run As Administrator”. This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default.

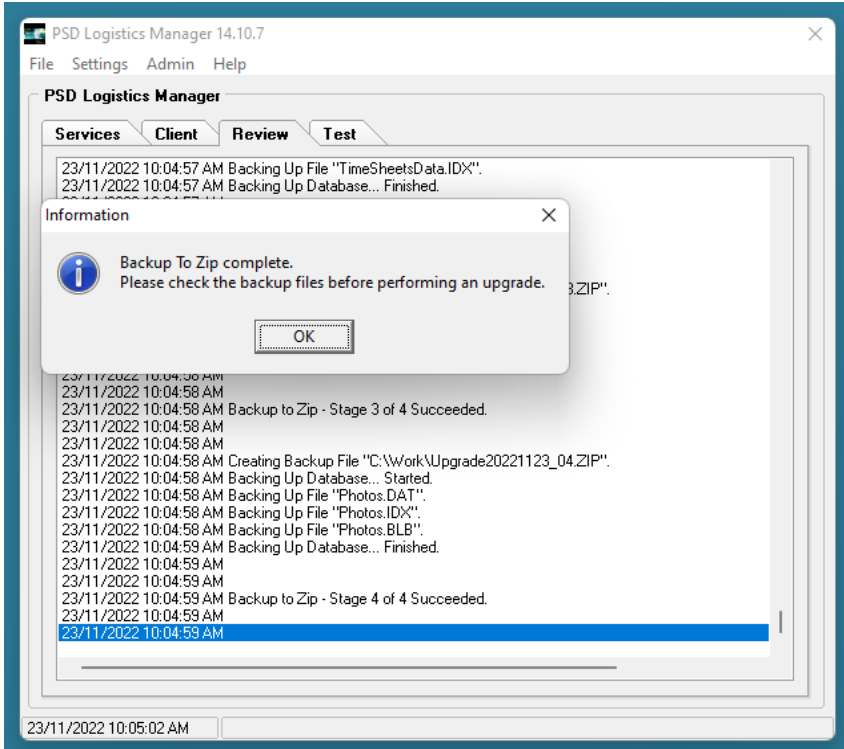


3 Select “File” -> “Login” and log into the PSD Logistics Manager using the admin account. The default password is “admin”. A number of menu items and features will be displayed.

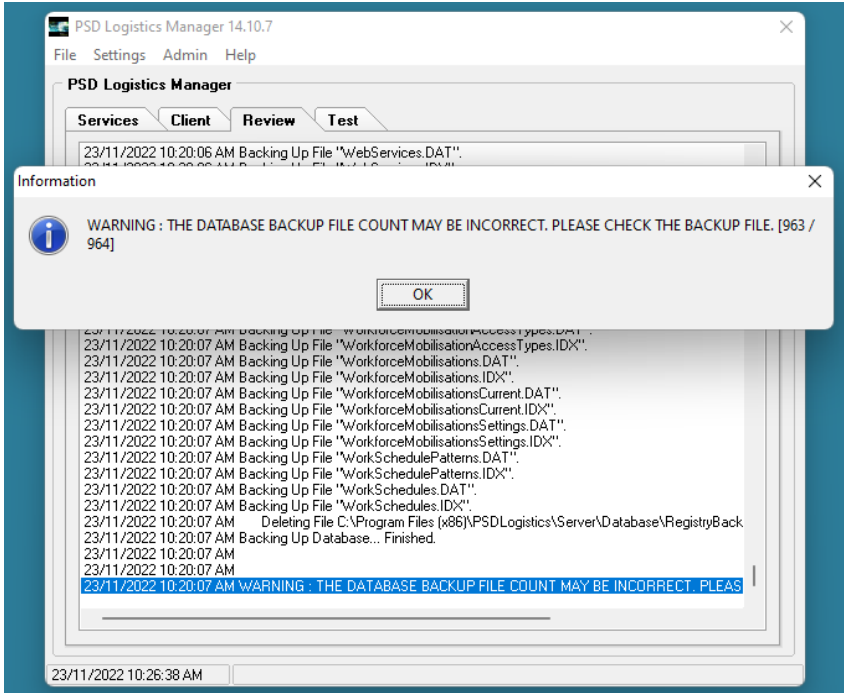


4 Select "Admin" -> "Database" -> "Backup To Zip", and create a new backup file. Make a note of the filename and folder of the backup file.
Filename : _____
Folder : _____

5 Select the "Review" tab sheet and wait until all files are backed up. At the completion of the backup, it will display "Backup to Zip Succeeded".

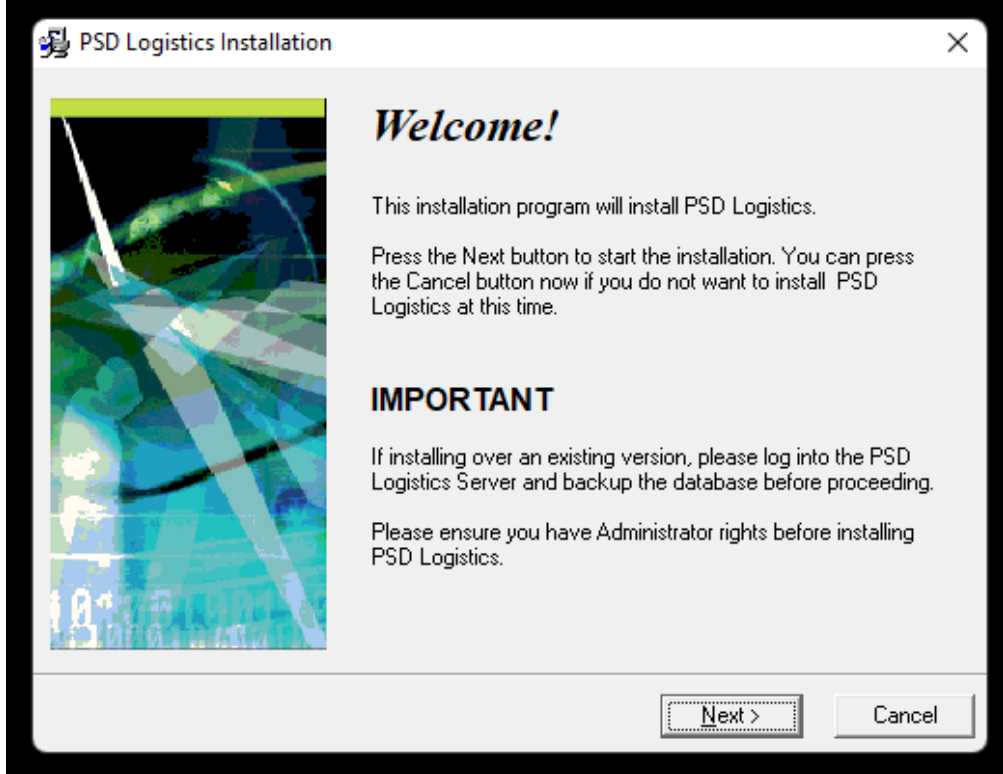


6 Check to make sure an error has not been recorded during the backup such as : "WARNING : THE DATABASE BACKUP FILE COUNT MAY BE INCORRECT. PLEASE CHECK THE BACKUP FILE. [500 / 501]" This message can be raised if there is insufficient disc space to add all files into the backup file.

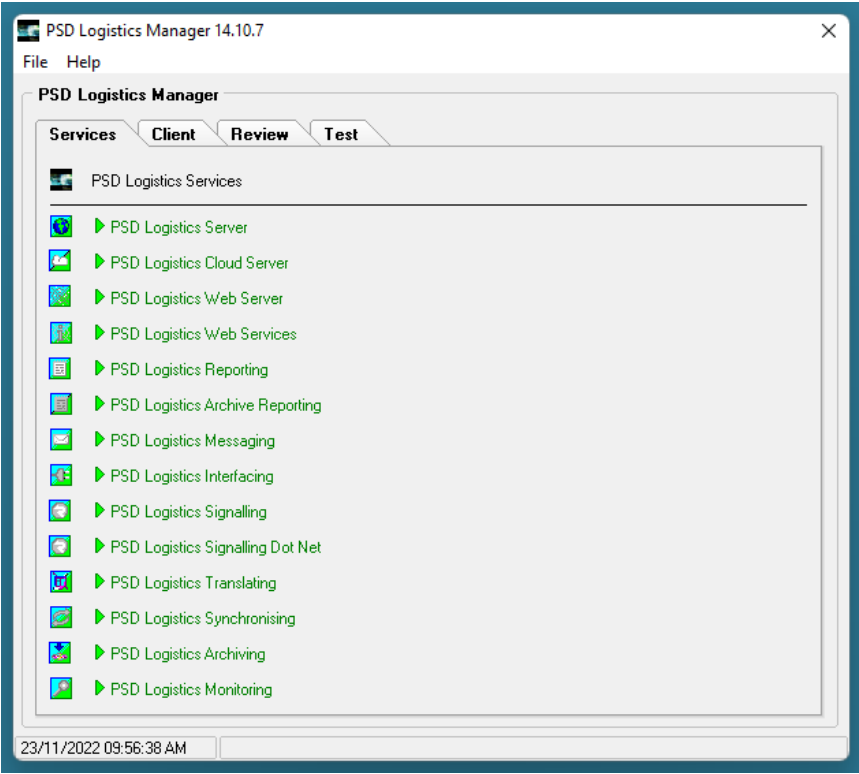
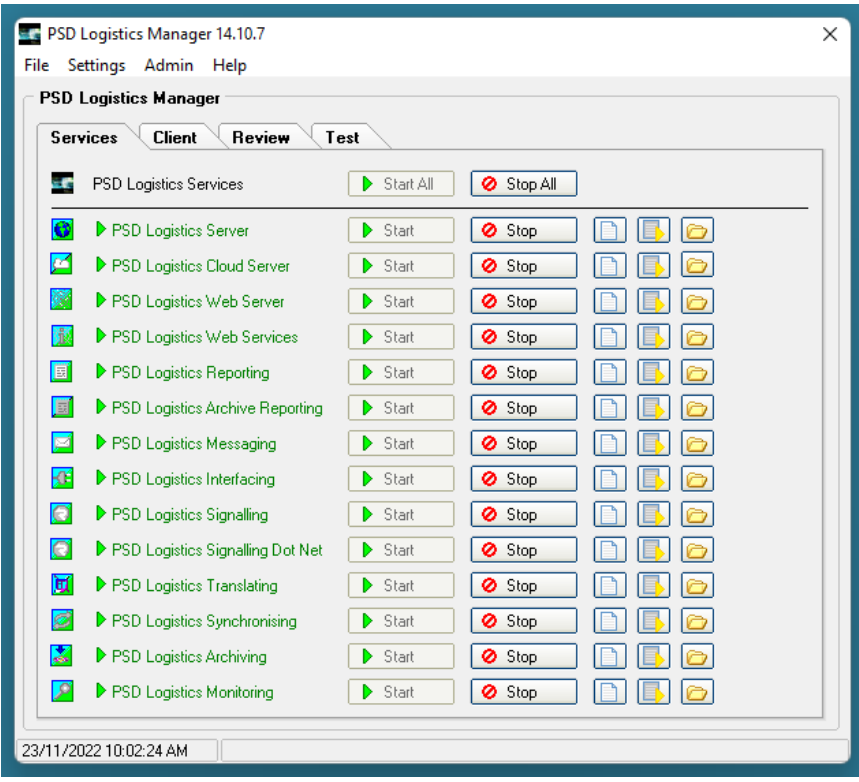


7	Select the "Services" tab sheet and click the "Stop All" button. Wait until all services are stopped.
8	Select "File" -> "Exit".

Stage 2 : Installing the new version

Step	Action
1	<p data-bbox="338 295 1359 324">Run the installation file (Install_PSD_Logistics.exe) and follow the prompts.</p> <div data-bbox="347 360 1353 1131" style="border: 1px solid black; padding: 10px;">  </div> <ol data-bbox="395 1176 1276 1400" style="list-style-type: none"> 1) Click "Next". 2) Select "I Accept the terms in the Licence Agreement" then click "Next". 3) Enter your Name and Company if blank then click "Next". 4) Select the default location then click "Next". 5) Select "Client" and "Server" then click "Next". 6) Click "Next" then wait while the software is installed. 7) Click "Finished". <p data-bbox="347 1433 1359 1774">If any PSD Logistics services or applications are still running on the server, the installation will pause and ask you to stop the services or applications first. If so, end the install and run the PSD Logistics Manager using "Run As Administrator". Log into the PSD Logistics Manager and click the "Stop All Services" button. This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default. If the still running application is a PSD Logistics Client, you may need to run MS Windows Task Manager and end task PSDLogisticsClient (e.g. if another operator is running the client in another MS Windows session. If all else fails, run MS Windows Task Manager and End Task all processes starting with PSDLogistics.</p>

Stage 3 : Restoring the backup file into the new version.

Step	Action
1	<p>Run PSDLogisticsManager.exe using “Run As Administrator”. This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default.</p>  <p>The screenshot shows the PSD Logistics Manager 14.10.7 application window. The 'Services' tab is selected, displaying a list of services under 'PSD Logistics Services'. The services listed are: PSD Logistics Server, PSD Logistics Cloud Server, PSD Logistics Web Server, PSD Logistics Web Services, PSD Logistics Reporting, PSD Logistics Archive Reporting, PSD Logistics Messaging, PSD Logistics Interfacing, PSD Logistics Signalling, PSD Logistics Signalling Dot Net, PSD Logistics Translating, PSD Logistics Synchronising, PSD Logistics Archiving, and PSD Logistics Monitoring. The window title bar shows 'PSD Logistics Manager 14.10.7' and the system tray shows the date and time '23/11/2022 09:56:38 AM'.</p>
2	<p>Select “File” -> “Login” and log into the PSD Logistics Manager using the admin account. The default password is “admin”. A number of menu items and features will be displayed.</p>  <p>The screenshot shows the PSD Logistics Manager 14.10.7 application window after logging in. The 'Services' tab is selected, and the interface now includes 'Start All' and 'Stop All' buttons for the services. Each service in the list has a 'Start' button, a 'Stop' button, and three icons (document, folder, and another document) to its right. The window title bar shows 'PSD Logistics Manager 14.10.7' and the system tray shows the date and time '23/11/2022 10:02:24 AM'.</p>

3	Select "Admin" -> "Database" -> "Restore From Zip" and browse to the file created in Stage 1.
4	Wait until the backup file has been restored.
5	Version 14.10.7 will use the registration from the database backup, thus not requiring a new unlock code.
6	In the PSD Logistics Manager, click the PSD Logistics Server "Start" button and wait until the server is marked as "Started".
7	In the PSD Logistics Manager, select "File" -> "Exit".

Stage 4 : Upgrade the PSD Logistics Clients.

Step	Action
1	PSD Logistics Clients can self upgrade if the person logged into MS Windows is an Administrator. Run PSDLogisticsClient.exe and the new version will be loaded after a short delay.
2	If the PSD Logistics Clients cannot self upgrade, an MS Windows Administrator will need to log into the PC and run PSDLogisticsClient.exe.
3	<p>Alternatively, you can run the installation file (Install_PSD_Logistics.exe) and follow the prompts.</p> <div data-bbox="347 555 1353 1330" data-label="Image"> </div> <p>8) Click "Next".</p> <p>9) Select "I Accept the terms in the Licence Agreement" then click "Next".</p> <p>10) Enter your Name and Company if blank then click "Next".</p> <p>11) Select the default location then click "Next".</p> <p>12) Select "Client" then click "Next".</p> <p>13) Click "Next" then wait while the software is installed.</p> <p>14) Click "Finished".</p>