# **PSD Logistics Upgrade Guide**

#### Last Updated 20/12/2022

This guide outlines the procedure for upgrading PSD Logistics to a newer version.

Upgrading PSD Logistics involves 4 main stages.

- 1) Creating a backup file in the current version.
- 2) Installing the new version.
- 3) Restoring the backup file into the new version.
- 4) Upgrading the PSD Logistics Clients.

Note : The latest version of PSD Logistics (V14.10.7) should be installed, as it removes the requirement to contact PSD to receive a new unlock code when performing a major version upgrade. Restoring a database backup from a previous version into V14.10.7 will retain the PSD Logistics licence.

Note : The length of time required to perform the upgrade is dependent on the size of your database and the version numbers before and after the upgrade. It is recommended you perform the upgrade on a test server first to estimate the time required.

#### Before you begin.

Step	Action		
1	Download the PSD Logistics installation file onto the server hosting the PSD Logistics services using this link: Install_PSD_Logistics         It can also be downloaded from the PSD Logistics website at www.psdlogistics.com/downloads         Note : If using the web site, only need to download the first item (Install_PSD_Logistics).		
	Downloads × + · · · · ×		
	← → C 🔒 https://www.psdlogistics.com/downloads		
	PSD LOGISTICS Home Features Downloads Sites Newsletters About Contact		
	Downloads		
	Install PSD Logistics Download		
	PSD Logistics Manager Download		
	PSD Logistics Client Download		
	End User Licence Agreement Download		
	Software Maintenance Agreement Download		
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	PSD recommends creating a C:\PSDLogisticsInstalls\ folder, saving the file into folder and then renaming it to contain the version number e.g. Install_PSD_Logistics_V14_10_7.exe.				the file into this
	PSDLogisticsInstalls				– 🗆 X
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	$\leftarrow$ $\rightarrow$ $\checkmark$ $\uparrow$ $\stackrel{\bullet}{=}$ $\rightarrow$ This PC $\rightarrow$ OS	S (C:) > PSDLogisticsInstalls		~ C	
	<ul> <li>✓ ★ Quick access</li> <li>Desktop</li> <li>✓ Downloads</li> <li>☑ Documents</li> <li>☑ Pictures</li> <li>☑ BMPs</li> <li>4 items   1 item selected 210 MB</li> </ul>	Name Jinstall_PSD_Logistics_14_10_7 Jinstall_PSD_Logistics_14_10_5 Jinstall_PSD_Logistics_14_8_6 Jinstall_PSD_Logistics_12_4_8	Type Application Application Application Application	No p	preview available.
2	If you a running a PSD Logistics version below 11.3.1, then download the PSD Logistics Manager onto the server hosting the PSD Logistics services using this link: <u>PSDLogisticsManager</u> . Save PSDLogisticsManager.exe into the Manager folder. This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default.				
3	Log into a PSD Logist screen, or by clicking Version :	ics Client and note the "Help" -> "About". ———	current version	n number	on the splash



Sten	Action
1	Log into the Server on which the PSD Logistics Services are installed. You must be logged into MS Windows as a MS Windows Administrator.
	If you are unsure of the server name, run a PSD Logistics Client, but do <b>NOT</b> log in. The login details window will be displayed.
	Enter your Login details.       ? X         Login Name
	Connecting To The Server ? ×     Server Details   Server Not Found   Primary Server   Secondary Server   Server   Host Name   PSD-NEILAPC4   IP Address
	Ports       Server Port     2150        Database Port     12007    Default
	Save Close Help

### Stage 1 : Creating a backup in the current version.

2	Run PSDLogisticsManager.exe using "Run As Administrator".		
f f	This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default		
PSD Logistics Manager 14 10 7			
File Help			
	PSD Logistics Manager		
	Services Client Review Test		
	SD Logistics Services		
	Image: Server in the server is a server in the server is a server in the server is a server is a server in the server is a		
	▶ PSD Logistics Cloud Server		
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B PSD Logistics Web Services			
	■ PSD Logistics Reporting		
	SD Logistics Archive Reporting		
	PSD Logistics Messaging		
	✓ ► PSD Logistics Interfacing		
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	SD Logistics Synchronising		
	S PSD Logistics Archiving		
	PSD Logistics Monitoring		
	22/11/2022 08/50-20 AM		
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3	select "File" -> "Login" and log into the PSD Logistics Manager using the admin		
	e displayed		
	SD Logistics Manager 14 10 7		
	File Settings Admin Help		
	PSD Logistics Manager		
	Services Client Review Test		
	Start All 🔗 Stop All		
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	▶ PSD Logistics Cloud Server ▶ Start ⊘ Stop □ □ □ □		
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	Start O Stop		
	PSD Logistics Monitoring 🛛 🕒 Start 🖉 Stop		

Select "Admin" -> "Database" -> "Backup To Zip", and create a new backup file. 4 Make a note of the filename and folder of the backup file. Filename : Folder 5 Select the "Review" tab sheet and wait until all files are backed up. At the completion of the backup, it will display "Backup to Zip Succeeded". SD Logistics Manager 14.10.7 File Settings Admin Help **PSD Logistics Manager** Services Client Review Test 23/11/2022 10:04:57 AM Backing Up File "TimeSheetsData.IDX". 23/11/2022 10:04:57 AM Backing Up Database... Finished. Information × Backup To Zip complete  $(\mathbf{1})$ Please check the backup files before performing an upgrade. 3.ZIP" OK 23711/2022 10:04:58 AM 23/11/2022 10:04:58 AM 23/11/2022 10:04:58 AM Backup to Zip - Stage 3 of 4 Succeeded. 23/11/2022 10:04:58 AM 23/11/2022 10:04:58 AM 23/11/2022 10:04:58 AM 23/11/2022 10:04:58 AM Creating Backup File "C:\Work\Upgrade20221123\_04.ZIP". 23/11/2022 10:04:58 AM Backing Up Database... Stated. 23/11/2022 10:04:58 AM Backing Up File "Photos.IDA". 23/11/2022 10:04:58 AM Backing Up File "Photos.IDA". 23/11/2022 10:04:58 AM Backing Up File "Photos.IDB". 23/11/2022 10:04:58 AM Backing Up File "Photos.IDB". 23/11/2022 10:04:58 AM Backing Up File "Photos.IDB". 23/11/2022 10:04:59 AM Backup to Zip - Stage 4 of 4 Succeeded. 23/11/2022 10:04:59 AM 23/11/2022 10:05:02 AM 6 Check to make sure an error has not been recorded during the backup such as : "WARNING : THE DATABASE BACKUP FILE COUNT MAY BE INCORRECT. PLEASE CHECK THE BACKUP FILE. [500 / 501]" This message can be raised if there is insufficient disc space to add all files into the backup file. SD Logistics Manager 14.10.7 File Settings Admin Help PSD Logistics Manager Services Client Review Test 23/11/2022 10:20:06 AM Backing Up File "WebServices.DAT". Information × WARNING : THE DATABASE BACKUP FILE COUNT MAY BE INCORRECT. PLEASE CHECK THE BACKUP FILE. [963 / D) 964] 23/11/2022 10:20/07 AM Backing Up File "WorkforceMobilisationsCorest Types.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkforceMobilisations.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkforceMobilisations.Settings.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkforceMobilisationsSettings.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkforceMobilisationsSettings.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkSchedulePatterns.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkSchedulePatterns.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkSchedulePatterns.DAT". 23/11/2022 10:20/07 AM Backing Up File "WorkSchedules.DX". 23/11/2022 10:20/07 AM Backing Up File "WorkSchedules.DX". 23/11/2022 10:20/07 AM Backing Up Database... Finished. 23/11/2022 10:20/07 AM Backing Up Database... Finished. 23/11/2022 10:20/07 AM OK 23/11/2022 10:26:38 AM

7	Select the "Services" tab sheet and click the "Stop All" button. Wait until all services
	are stopped.
8	Select "File" -> "Exit".

Step	Action		
1	Run the installation file (Install_PSD_Logistics.exe) and follow the prompts.		
	₽SD Logistics Installation ×		
	Welcome!		
	Press the Next button to start the installation. You can press the Cancel button now if you do not want to install PSD Logistics at this time.		
	IMPORTANT If installing over an existing version, please log into the PSD Logistics Server and backup the database before proceeding.		
	Please ensure you have Administrator rights before installing PSD Logistics.		
	<u>[</u> Cancel		
	<ol> <li>Click "Next".</li> <li>Select "I Accept the terms in the Licence Agreement" then click "Next".</li> <li>Enter your Name and Company if blank then click "Next".</li> <li>Select the default location then click "Next".</li> <li>Select "Client" and "Server" then click "Next".</li> <li>Click "Next" then wait while the software is installed.</li> <li>Click "Finished".</li> </ol>		
	If any PSD Logistics services or applications are still running on the server, the installation will pause and ask you to stop the services or applications first. If so, end the install and run the PSD Logistics Manager using "Run As Administrator". Log into the PSD Logistics Manager and click the "Stop All Service button. This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default. If the still running application is a PSD Logistics Client, you may need to run MS Windows Task Manager and end task PSDL ogisticsClient (e.g. if another operato		
	running the client in another MS Windows session. If all else fails, run MS Windows Task Manager and End Task all processes starting with PSDLogistics.		

## Stage 2 : Installing the new version

Step	Action		
1	Run PSDL ogisticsManager exerusing "Run As Administrator"		
	This application is located in the C:\Program Files (x86)\PSDL ogistics\Manager\		
	folder by default.		
	SD Logistics Manager 14.10.7 X		
	C PSD Logistics Manager		
	Services Client Beview Test		
	Services Lilent Heview Lest		
	Prob Logistics Server		
	PSD Logistics Cloud Server		
	Prob Logistics web Server		
	PSD Logistics web Services		
	Pro Logistics Reporting		
	PSD Logistics Aronive reporting		
	POD Logistics Messaging		
	Poblegistics Internating		
	Producing Signaling		
	Pro Logistics Translating		
	PSD Logistics Synchronising		
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	23/11/2022 09:56:38 AM		
2	Select "File" -> "Login" and log into the PSD Logistics Manager using the admin		
	account. The default password is "admin". A number of menu items and features will		
	be displayed.		
	PSD Logistics Manager 14.10.7		
	File Settings Admin Help		
	PSD Logistics Manager		
	Services Client Review Test		
	PSD Logistics Services Start All 🖉 Stop All		
	Start Stop		
	Start Stop		
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	▶ PSD Logistics Web Services ► Start ⊘ Stop		
	■ PSD Logistics Reporting Start Ø Stop □ □ □ □ □ □		
	■ ▶ PSD Logistics Archive Reporting ▶ Start ⊘ Stop		
	▶ PSD Logistics Messaging ▶ Start ⊘ Stop		
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	Start Stop		
	Start Stop		
	■ PSD Logistics Translating ■ Start ◎ Stop □ □ □ □ □		
	Start Stop		
	▶ PSD Logistics Archiving ▶ Start ⊘ Stop □ □ □ □		
	▶ PSD Logistics Monitoring ▶ Start ⊘ Stop		

Stage 3 : Restoring the backup file into the new version.

3	Select "Admin" -> "Database" -> "Restore From Zip" and browse to the file created in
	Stage 1.
4	Wait until the backup file has been restored.
5	Version 14.10.7 will use the registration from the database backup, thus not
	requiring a new unlock code.
6	In the PSD Logistics Manager, click the PSD Logistics Server "Start" button and wait
	until the server is marked as "Started".
7	In the PSD Logistics Manager, select "File" -> "Exit".

## Stage 4 : Upgrade the PSD Logistics Clients.

Step	Action		
1	PSD Logistics Clients can self upgrade if the person logged into MS Windows is an Administrator, Run PSDL ogistics Client exe and the new version will be loaded after		
	a short delay.		
2	If the PSD Logistics Clients cannot self upgrade, an MS Windows Administrator will		
	need to log into the PC and run PSDLogisticsClient.exe.		
3	Alternatively, you can run the i	nstallation file (Install_PSD_Logistics.exe) and follow	
	the prompts.		
	BSD Logistics Installation	×	
		Welcome!	
	and the second s	This installation program will install PSD Logistics.	
		Press the Next button to start the installation. You can press the Cancel button now if you do not want to install PSD Logistics at this time.	
		IMPORTANT	
		If installing over an existing version, please log into the PSD Logistics Server and backup the database before proceeding.	
		Please ensure you have Administrator rights before installing PSD Logistics	
		Next > Cancel	
	8) Click "Next".		
	9) Select "I Accept the te	rms in the Licence Agreement" then click "Next".	
	10) Enter your Name and	Company if blank then click "Next".	
	11) Select the default location then click "Next".		
	12) Select "Client" then click "Next".		
	13) Click "Next" then walt	while the software is installed.	