PSD Logistics Server Transfer Guide

Last Updated 16/12/2022

This guide outlines the procedure for moving PSD Logistics Server onto a new server.

Moving the PSD Logistics Server onto a new server involves 5 main stages.

- 1) Installing all necessary third party interfaces.

- Creating a backup file in the current version.
 Installing version 14.10.7 on the new server.
 Restoring the backup file onto the new server.
- 5) Updating any hostnames or IP addresses if required.

Before you begin.

Step	Action
1	Copy the PSD Logistics installation file onto the new server. PSD recommends creating a C:\PSDLogisticsInstalls\ folder on the new server. Check to see if this folder exists on the old server, as the installation file on the old server may be located there and can therefore simply be copied across.
2	Install and configure all required Access Management Software interfaces and software required for PSD Logistics. A number of interfaces will need to be installed depending upon your access control system. These interfaces will need to be installed, configured and verified by your licenced security integrator. PSD is unable to assist with these interfaces as they are provided by the access control company and not PSD. PSD Logistics is compatible with the following access control systems: 1) Gallagher/Cardax. Install and configure the Gallagher OPC Bridge if required. Install and configure the Gallagher FT Import Export Service if required. Run the Gallagher Read Only utility to create an account for SQL Server if required. Install and configure the Gallagher RESTCardholders web service if required. Install and configure the Gallagher RESTCardholders web service if required.
	 Lenel OnGuard Install and configure the Lenel OnGuard Open Access subscription API if required.
	 PSD AcceptNet. Install and configure PSD AcceptNet to run on the same server first.
	Do not attempt to install PSD Logistics on the new server until all required interfaces have been verified as being installed and configured correctly.
3	 Configure and MS Windows permissions. This will include, but not be limited to: Configuring any Anti Virus software to exclude the entire PSDLogistics folder and subfolders from any scanning. (Folders are configurable but are by default C:\Program Files (x86)\PSDLogistics\ and all subfolders) Configuring any Firewalls from blocking any of the required ports or interfaces from being used. (Ports are configurable but are by default 2150.)
	2151, 2152, 12007 and 12008)
4	Install and configure Google Chrome.
5	Install and configure any required software to enable SMTP (e-mail) access for PSD Logistics if required.

6	Install and configure any required software to enable SNMP access for PSD
	Logistics if required.

Stage 2 : Creating a backup on the current server.

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1	Log into the Server on which the PSD Logistics Services are installed. You must be logged into MS Windows as a MS Windows Administrator.
	If you are unsure of the server name, run a PSD Logistics Client, but do NOT log in. The login details window will be displayed.
	Enter your Login details. ? × Login Name Password OK Cancel Server
	Click the server button and the PSD Logistics Server's hostname or IP address will be displayed.
	Connecting To The Server ? ×
	Server Not Found Primary Server Secondary Server
	Server • Host Name PSD-NEILAPC4 Local Host Ping
	Ports Server Port 2150 Cefault
	Database Port 12007 C Default
	Save Close Help

2	Run PSDLogisticsManager.exe using "Run As Administrator". This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\ folder by default.
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	PSD Logistics Synchronising
	PSD Logistics Archiving
	PSD Logistics Monitoring
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3	Select "File" -> "Login" and log into the PSD Logistics Manager using the admin account. The default password is "admin". A number of menu items and features will be displayed.

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5	Filename : Folder Select the "Review" tab sheet and wait until all files are backed up. At the of the backup, it will display "Backup to Zip Succeeded". Image: PSD Logistics Manager 14.10.7 File Settings Admin Help PSD Logistics Manager Services Client Review Test 23/11/2022 10.04:57 AM Backing Up File "TimeSheetsData.IDX".	completion
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6	Check to make sure an error has not been recorded during the backup su	uch as :

	"WARNING : THE DATABASE BACKUP FILE COUNT MAY BE INCORRECT.
	PLEASE CHECK THE BACKUP FILE. [500 / 501]" This message can be raised if
	there is insufficient disc space to add all files into the backup file.
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7	Select the "Services" tab sheet and click the "Stop All" button. Wait until all services
	are stopped.
	Select "Admin" -> "Services" -> "Disable All Services" to prevent services from
	running again on this server.
8	Select "File" -> "Exit".



Stage 3 : Installing PSD Logistics on the new server

Step	Action
1	Run PSDLogisticsManager.exe using "Run As Administrator".
	This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\
	folder by default.
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2	Select File -> Login and log into the PSD Logistics Manager using the admin
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Stage 4 : Restoring the backup file into the new version.

3	Select "Admin" -> "Database" -> "Restore From Zip" and browse to the file created in
	Stage 1.
4	Wait until the backup file has been restored.
5	Version 14.10.7 will use the registration from the database backup, thus not
	requiring a new unlock code.
6	In the PSD Logistics Manager, click the PSD Logistics Server "Start" button and wait
	until the server is marked as "Started".
7	In the PSD Logistics Manager, select "File" -> "Exit".

Step	Action
1	If the new server is assigned the same hostname and IP address of the old server,
	then everything should work and this set can be ignored. Otherwise, perform these
	steps to update any hostname and IP addresses.
2	Run PSDLogisticsManager.exe using "Run As Administrator".
	This application is located in the C:\Program Files (x86)\PSDLogistics\Manager\
	folder by default.
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	account. The default password is "admin". A number of menu items and features will
	be displayed.
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Stage 5 : Updating any hostnames or IP addresses if required.

4	Select "Settings" -> "Access Management Software"
	Depending upon your access control system, and depending upon whether or not
	the access control system has been moved onto the new server as well, the
	following settings may need to be updated. PSD Logistics is compatible with the
	following access control systems:
	1) Gallagher/Cardax.
	Update the Gallagher/Cardax server details if required.
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8	Select "Settings" -> "E-Mail Settings". Update the PSD Logistics SMTP details if required.
	Click the Test button to determine if the settings have been configured correctly.
	E-mail Settings
	🗄 🗠 🕕 🏈
	E-mail
	SMTP Client Advanced Notifications
	Server smtp.gmail.com
	Port 587 Cefault
	From neila@psdlogistics.com
	Username neila@psdlogistics.com
	Password Test
	<u>Save</u> <u>Llose</u> <u>H</u> elp
	Save and Close.
9	Select "Settings" -> "SMS Settings". Update the PSD Logistics SMS details if
	required. Click the Test button to determine if the settings have been configured correctly.
	SMS Settings
	🗄 🗠 🚯 🧶
	SMS Provider
	Domain messagenet.com.au
	Prefix With Country Code
	Set Message Length 🔲 0 🌲
	Set Subject to Blank Test
	<u>Save</u> <u>Close</u> <u>H</u> elp
	Save and Close.

10	Select "Settings" -> "SNMP Settings". Update the PSD Logistics SNMP details if required.
	Click the Test button to determine if the settings have been configured correctly.
	SNMP Settings ×
	🔚 🗠 🚯 🤣
	SNMP Settings
	Trap Events
	Host PSD-NEILAPC4
	Port 161 C Default
	Trap Port 162 Default
	Community public Default
	Enterprise UID 1.3.6.1.4.1.49372.1 Default Test
	Save Close Help
	Save and Close.
11	Log into every PSD Logistics Client, but do NOT log in. The login details window will
	be displayed.
	Enter your Login details. ? ×
	Login Name
	Password
	OK Cancel Server
	Click the convertentian and the RCD Logistics Server's bestrome or ID address will
	be displayed.

Server Details	
Server Not Found	
Primary Server	Secondary Server
Server • Host Name	PSD-NEILAPC4 Local Host Ping
Server Port	2150 🗘 Default
	12007 🗘 Default
Database Port	
Database Port	